

RATE AND TRANSIT GUIDE 2012



Get the latest service offer, transit times and rates to and from specific cities at www.dhl.co.nz

For further shipping advice, call a DHL Customer Service Agent on 0800 800 020

Head Office:

DHL Express (New Zealand)
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Auckland Airport
Auckland 2022

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Valid from 1st January 2012



RELIABILITY. ANY TIME. ANYWHERE. AT ANY SPEED.

INTERNATIONAL PRODUCTS

DHL EXPRESS 9:00 EXPORT Page 10

Our premium delivery service by 9:00 hrs on the next possible business day is offered to the major business centres in Asia, Europe and the Middle East. It features proactive notification of delivery and a full money-back guarantee* for even more peace of mind. We offer this premium service for document and non-document shipments.

DHL EXPRESS 12:00 EXPORT Page 12

When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available to all major business centres in Asia, Europe, USA, Middle East and Eastern Europe with a money-back guarantee*. We offer this service for document and non-document shipments.

DHL EXPRESS WORLDWIDE Page 14

Our popular pre 18:00 hrs delivery service is available when you're sending document or non-document items anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

DHL JUMBO BOX Page 16

For straightforward international express door-to-door delivery of goods, use Jumbo Box – all at an economical price! The Jumbo Box takes up to 25kgs and the Jumbo Junior up to 10kgs.

DHL EXPRESS PALLET Page 17

Try our Express Pallet product, specially designed for 50, 75, and 100Kg shipments. Our DHL Express Pallet packaging caters for all 3 weight breaks to ensure that you are always ready, willing and able to export those heavier items.

DHL ECONOMY SELECT Page 18

Our Trans Tasman economy service is designed for your single or multi-piece shipments and pallets to Australia, offering the reliability and shipment transparency for your business needs. Affordable prices for a convenient door-to-door service with day definite transit times.

DHL EXPRESS 9:00 IMPORT Page 20

Our premium delivery service by 9:00 hrs on the next possible business day is offered from the major business centres in Asia, Europe and the Middle East. It features proactive notification of delivery and a full money-back guarantee* for even more peace of mind. We offer this premium service for document and non-document shipments.

DHL EXPRESS 12:00 IMPORT Page 22

When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available from all major business centres in Asia, Europe, USA, Middle East and Eastern Europe with a money-back guarantee*. We offer this service for document and non-document shipments.

DHL IMPORT EXPRESS WORLDWIDE Page 24

If you regularly import spare parts, samples, finished goods or other items, DHL IMPORT EXPRESS WORLDWIDE is the solution for you. Our Import Express service involves the collection of your inbound document or non-document shipments from virtually anywhere in the world.

DHL ECONOMY SELECT IMPORT Page 26

Our Trans Tasman inbound economy service is designed for your single or multi-piece shipments and pallets from Australia, offering the reliability and shipment transparency for your business needs. Affordable prices for a convenient door-to-door service with day definite transit times.

RELIABILITY AT ANY SPEED ACROSS NEW ZEALAND.

DOMESTIC PRODUCTS

DHL DOMESTIC EXPRESS 18:00 Page 27

Our popular pre 18:00 hrs service offers reliable and cost-effective door-to-door delivery on the next possible business day for your important documents and parcels to virtually any address within New Zealand.

DHL DOMESTIC EXPRESS 9:00 Page 28

When you need to send documents and parcels within New Zealand that are time critical, our integrated domestic network allows delivery of your urgent shipments to key business cities by 9:00 hrs. And we offer a full money-back guarantee and proactive notification of delivery to give you extra peace of mind.

DHL DOMESTIC EXPRESS 12:00 Page 29

When you need your documents and parcels delivered before noon to any major city in New Zealand, DHL DOMESTIC EXPRESS 12:00 service offers the perfect solution. You can send shipments of almost any shape, size or weight, door to door, and your shipment is backed by our money-back guarantee*.

OTHER PRODUCTS

DHL GLOBALMAIL Page 30

The most efficient way of delivering your non-urgent international business correspondence to anywhere in the world. As part of the Deutsche Post DHL Group, DHL Express can offer global advantages in delivering your unsorted and unfranked business mail. Available to our account customers only.

DHL JETLINE

Some shipments are just so time-critical that they can't wait until tomorrow. When it's a crisis, emergency or a final deadline, you know that timing is everything. This service offers an immediate dedicated pickup, first possible flight uplift and pre-clearance through customs for a priority delivery. Our dedicated Customer Services Team follow your shipment every step of the way and call you to confirm delivery.

DHL BREAK BULK EXPRESS

Forget about additional warehousing costs with Break Bulk Express. It consolidates your separate shipments at the destination country, providing a single customs clearance point. Then we arrange express distribution to all your delivery destinations.

EXPORT SERVICES

HOW IT WORKS



- 1 Decide which service best suits your needs
Please refer to page 2 for international services and page 3 for domestic services.
- 2 Weigh your shipment
Volumetric measurement information is available on page 32.
- 3 Calculate the rate* for your shipment:

SAME DAY DELIVERIES

For domestic services

- To check the destination cities available for DHL JETLINE, please call our Customer Service on 0800 800 020.

TIME DEFINITE DELIVERIES

For export services

- Refer to the destination country on page 8 or 9 to establish the rating zone.
- Using the zone from page 8 or 9, identify the freight charge for the weight of your export shipment on pages 10 -15.

For import services

- Refer to the origin country on page 8 or 9 to establish the rating zone for DHL IMPORT EXPRESS WORLDWIDE.
- Using the zone from page 8 or 9, identify the freight charge for the weight of your import shipment on page 24.

For domestic services

- Check the destination cities and zones on page 27.
- Once you have the correct zone, identify the weight of your domestic shipment on page 27/28 or 29 to calculate the freight charge.

DAY DEFINITE DELIVERIES

For export services

- ECONOMY SELECT is only available for shipments to Australia
- Identify the freight charge for the weight of your DHL Economy Select shipment on page 18.

For import services

- ECONOMY SELECT is only available for shipment from Australia
- Identify the freight charge for the weight of your DHL Economy Select shipment on page 26.

OPTIONAL SERVICES

Shipment Interest Insurance

We recommend our comprehensive Shipper's Interest Insurance for your valuable or personal shipments, in the unlikely event of physical damage or loss. An insurance premium based on the value of the contents can provide even greater peace of mind.

Packaging

To ensure further protection of your shipment during its transit, we recommend taking advantage of our packaging options that are available in many different shapes and sizes. Contact your local DHL Express office for details on options and availability. A DHL Express courier will deliver the packaging to make preparing your shipment even easier.

Non-Standard Pickup

If your business operates beyond Monday to Friday, we can prearrange for a courier to pickup International shipments from the address of your choice on Saturdays or outside of normal business hours. This convenient service is available to all customers.

Saturday Delivery

We offer a domestic Saturday delivery service to key cities. Please provide the destination postcode to the Customer Service Agent and we'll take care of the rest.

GOGREEN Carbon Neutral

For customers that need a reliable method to calculate their annual carbon emissions at shipment level and subsequently off-set these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the World Bank.

Delivery Notification

When you need documented proof that your shipment has been delivered, DHL Express can provide a copy of the receiver's signature or delivery confirmation and either fax or email it to you, whichever is more convenient.

Remote Area Service

If you need to send a parcel or document to a remote location within Australia or anywhere else in the world, DHL Express will deliver for you.

Shipment Preparation

Convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the process of Air Waybill preparation, content selection, labeling and packaging, then sends the parcels to the designated domestic or international business addresses.

Duties & Taxes Paid

To make exporting your shipment even easier, DHL Express can arrange for the shipper or a third party to be billed for any Excise or Customs Duties and Taxes, rather than the usual process of billing the recipient of the shipment. Please contact your local DHL Express office for more details.

Neutral Delivery

To protect a competitive or purchasing advantage, you keep the declared value of your shipment confidential to the consignee with Neutral Delivery Service (NDS). Contact our DHL Sales Team to start shipping using NDS.

Customs Services

Occasionally, shipments require dedicated handling through the Customs process. We offer a full range of non-standard activities such as bonded transit, temporary imports and multiline entry, along with obtaining permits or licences when these are required. Please contact your local DHL Express office for more details.

eSOLUTIONS FOR BOOKING AND TRACKING

DHL eSolutions

DHL Express offers a choice of electronic solutions to suit even the most demanding requirements. We invest continually in our market-leading technologies to make it easier for you to send your shipments around the world. And leaving you with more time to focus on your business.

DHL Connect

If you ship regularly, this Internet-based shipping software is for you. An easy online tutorial serves as your guide to the shipment processing capabilities offered by DHL Connect. These include online shipment preparation, booking, tracking, address and shipment data storing.

DHL EasyShip

DHL EasyShip is the Windows-based shipment management tool designed for DHL Express account customers with higher shipping volumes. It provides quick and powerful control of your daily shipment process.

DHL Web Shipping

DHL Web Shipping is an online express shipping tool that helps you prepare documents, arrange pickup's, store contact details and track deliveries. Ideal for busy office managers, business travellers or receptionists. No special software installation or training is required.

DHL Website

Our website at www.dhl.co.nz is your comprehensive guide to DHL Express' products and services. You can access information on transport news, service updates or contact information. To make doing business with us even easier, the site features interactive tools such as online booking, tracking, and a volumetric weight calculator, among others.

DHL eMailShip

Save time and get rid of paperwork by preparing your shipment documents and booking online. Just complete our PDF or Excel form on your PC and send it to us via email. Ideal for customers without internet access. Its unique to DHL Express and another way we can help you go greener.

DHL Import Express Online

Our web-based service to simplify the importing process for both you and the shipper who sends to you. This online service is available 365 days a year to Import Express account holders.

DHL Online Tracking

Log on to our website at www.dhl.co.nz to track your shipments. Enter the AirWaybill number(s) to receive status updates throughout the shipping process. Up to ten AirWaybill numbers can be tracked at any one time.

DHL Toolbar

The DHL Express Toolbar is a convenient and direct link from your Internet Explorer browser to DHL Express' online tracking service. It adds permanent functionality to your existing Internet Explorer by installing a menu bar at the top of your browser's screen. This enables you to access full delivery updates without having to visit the DHL Express website.

DHL eTrack

Send an e-mail containing up to one hundred AirWaybill numbers to "track@dhl.com" and the status on each shipment will be returned in seconds. Simple, free, and easy to use.

DHL Express SMS

Use your mobile phone to track your shipment. Just send the AirWaybill number as a text message to: (+44) 77 20 33 44 55 at the cost of a local SMS. You can track your shipments even when you are on the move.

DHL Express WAP

You can use any WAP-enabled GSM network telephone to track your shipment at wap.dhl.com. This wireless offering is supported by DHL Express Internet services such as regular service bulletins.

DHL ProView

DHL ProView is an easy-to-use web-based service for DHL Express account holders to capture their full shipment tracking visibility. It provides shipment status notifications to you and anyone you specify – via email or text message – when shipments are picked up, delivered and more.

ZONES FOR RATE & TRANSIT TIMES*

DHL delivers to over 220 countries and territories fast and on-time. Find the latest transit times for all DHL products to your specific destination on www.dhl.co.nz

Country	ZONE	EXPRESS WORLDWIDE ¹	IMPORT EXPRESS WORLDWIDE	Country	ZONE	EXPRESS WORLDWIDE ¹	IMPORT EXPRESS WORLDWIDE
Afghanistan	9	4	4	Djibouti	9	4	4
Albania	7	2	3	Dominica	9	4	5
Algeria	9	3	3	Dominican Republic	9	3	4
American Samoa	6	4	6	East Timor	5	7	7
Andorra	7	3	4	Ecuador	9	4	5
Angola	9	5	6	Egypt	8	3	3
Anguilla	9	4	4	El Salvador	9	3	4
Antigua	9	4	4	Eritrea	9	4	4
Argentina	9	4	4	Estonia	7	2	3
Armenia	9	3	4	Ethiopia	9	3	3
Aruba	9	3	5	Falkland Islands	9	3	4
Australia (Rest of)	2	2	2	Faroe Islands	7	3	3
Australia (SYD, BNE, MEL, ADL, CBR)	1	1	1	Fiji	2	2	2
Austria	7	2	3	Finland	7	2	3
Azerbaijan	9	3	4	France	7	2	3
Bahamas	9	2	4	French Guyana	9	2	5
Bahrain	8	3	2	Gabon	9	4	3
Bangladesh	6	3	2	Gambia	9	4	4
Barbados	9	2	5	Georgia	7	3	4
Belarus	7	3	3	Germany	7	2	3
Belgium	7	2	3	Ghana	9	4	4
Belize	9	4	5	Gibraltar	7	3	4
Benin	9	4	4	Greece	7	2	3
Bermuda	9	2	4	Greenland	7	3	3
Bhutan	6	3	3	Grenada	9	4	5
Bolivia	9	4	6	Guadeloupe	9	2	5
Bonaire	9	3	5	Guam	6	3	2
Bosnia and Herzegovina	7	2	3	Guatemala	9	3	4
Botswana	9	3	4	Guernsey	7	2	3
Brazil	9	4	4	Guinea Republic	9	4	4
Brunei	5	2	2	Guinea-Bissau	9	5	4
Bulgaria	7	2	3	Guinea-Equatorial	9	4	4
Burkina Faso	9	4	4	Guyana (British)	9	4	5
Burundi	9	3	3	Haiti	9	3	4
Cambodia	5	2	3	Honduras	9	3	4
Cameroon	9	4	5	Hong Kong	3	1	2
Canada	4	3	4	Hungary	7	2	3
Canary Islands, The	7	3	4	Iceland	7	2	3
Cape Verde	9	4	4	India	3	3	3
Cayman Islands	9	2	4	Indonesia	5	2	2
Central African Republic	9	4	5	Iran (Islamic Republic of)	9	3	3
Chad	9	4	4	Iraq	9	6	5
Chile	9	4	6	Ireland, Republic Of	7	2	3
China, People's Republic	3	2	2	Israel	8	3	3
Christmas Island	9	8	8	Italy	7	2	3
Cocos Island	9	8	8	Jamaica	9	2	4
Colombia	9	4	5	Japan	5	2	2
Comoros	9	6	5	Jersey	7	2	3
Congo	9	3	5	Jordan	8	3	3
Congo, The Democratic Republic of	9	4	5	Kazakhstan	7	3	4
Cook Islands	6	2	3	Kenya	9	3	3
Costa Rica	9	3	4	Kiribati	6	3	3
Cote d'Ivoire	9	4	4	Korea, Republic Of	6	2	2
Croatia	7	2	3	Korea, The D.P.R of	6	3	3
Cuba	9	5	7	Kosovo	9	3	3
Curacao	9	2	5	Kuwait	8	3	2
Cyprus	7	3	4	Kyrgyzstan	7	3	4
Czech Republic, The	7	2	3	Lao People's Democratic Republic	5	2	3
Denmark	7	2	3	Latvia	7	2	3

* Transit Time (Working Days)
These Transit Times and zones are estimates only based on low value non document shipments to and from AUCKLAND and maybe extended by many factors beyond DHL's reasonable control such as – Customs and Quarantine processing requirements, weekends and public holidays, varying flight schedules and other origin specific or destination-specific factors. DHL does not guarantee any transit times or represent that any transit times will be achieved. Please direct enquiries to our Customer Service team on 0800 800 020 or go to dhl.co.nz
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Country	ZONE	EXPRESS WORLDWIDE ¹	IMPORT EXPRESS WORLDWIDE	Country	ZONE	EXPRESS WORLDWIDE ¹	IMPORT EXPRESS WORLDWIDE
Lebanon	8	3	2	Saipan	6	3	3
Lesotho	9	3	3	Samoa	6	2	3
Liberia	9	4	4	San Marino	9	2	3
Libya	9	4	3	Sao Tome and Principe	9	4	5
Liechtenstein	9	2	2	Saudi Arabia	8	3	3
Lithuania	7	2	3	Senegal	9	3	4
Luxembourg	7	2	3	Serbia, Republic of	7	2	3
Macau	6	1	2	Seychelles	9	4	5
Madagascar, Republic of	7	2	3	Sierra Leone	9	4	4
Madagascar	9	4	4	Singapore	5	2	2
Malawi	9	4	4	Slovakia	7	2	3
Malaysia	5	2	2	Slovenia	7	2	3
Maldives	9	2	4	Solomon Islands	6	3	3
Mali	9	4	3	Somalia	9	6	7
Malta	7	3	4	Somaliland, Rep of (North Somalia)	9	5	4
Marshall Islands	6	4	5	South Africa	9	2	3
Martinique	9	2	5	Spain	7	2	3
Mauritania	9	4	3	Sri Lanka	6	2	3
Mauritius	9	3	3	St. Barthelemy	9	4	5
Mayotte	9	4	5	St. Eustatius	9	4	5
Mexico	4	3	4	St. Kitts	9	4	5
Micronesia, Federated States of	9	7	7	St. Lucia	9	4	5
Moldova, Republic Of	7	3	4	St. Maarten	9	4	5
Monaco	9	2	3	St. Vincent	9	4	5
Mongolia	9	3	3	Sudan	8	3	4
Montenegro, Republic of	7	3	3	Suriname	9	3	5
Montserrat	9	3	5	Swaziland	9	3	3
Morocco	9	2	3	Sweden	7	2	3
Mozambique	9	3	4	Switzerland	7	2	3
Myanmar	5	2	3	Syria	8	3	4
Namibia	9	3	3	Tahiti	6	3	3
Nauru, Republic Of	6	4	3	Taiwan	6	2	2
Nepal	6	3	3	Tajikistan	7	4	4
Netherlands, The	7	2	3	Tanzania	9	3	4
Nevis	9	4	5	Thailand	5	2	2
New Caledonia	6	3	3	Togo	9	4	4
Nicaragua	9	3	4	Tonga	6	3	3
Niger	9	4	4	Trinidad and Tobago	9	3	4
Nigeria	9	4	4	Tunisia	9	3	3
Niue	6	3	4	Turkey	7	2	3
Norway	7	2	3	Turkmenistan	9	3	4
Oman	8	3	3	Turks and Caicos Islands	9	3	4
Pakistan Of	6	3	3	Tuvalu	6	4	4
Palau	9	3	3	Uganda	9	3	4
Panama	9	3	4	Ukraine	7	3	3
Papua New Guinea	6	3	4	United Arab Emirates	8	2	2
Paraguay	9	4	5	United Kingdom	7	2	3
Peru	9	4	5	United States Of America	4	1	3
Philippines, The	5	2	2	Uruguay	9	3	4
Poland	7	2	3	Uzbekistan	7	4	4
Portugal	7	2	3	Vanuatu	6	3	3
Puerto Rico	9	1	3	Venezuela	9	4	4
Qatar	8	3	2	Vietnam	5	2	2
Reunion, Island Of	9	4	4	Virgin Islands (British)	9	3	3
Romania	7	2	3	Virgin Islands (US)	9	3	5
Russian Federation, The	7	3	4	Yemen, Republic of	9	3	4
Rwanda	9	3	3	Zambia	9	3	4
				Zimbabwe	9	3	4

* Transit Time (Working Days)
These Transit Times and zones are estimates only based on low value non document shipments to and from AUCKLAND and maybe extended by many factors beyond DHL's reasonable control such as – Customs and Quarantine processing requirements, weekends and public holidays, varying flight schedules and other origin specific or destination-specific factors. DHL does not guarantee any transit times or represent that any transit times will be achieved. Please direct enquiries to our Customer Service team on 0800 800 020 or go to dhl.co.nz
+Inbound service also available. Please contact our Customer Service Team on 0800 800 020.

EXPRESS 9:00

EXPORT RATES

Fast facts

Express door-to-door international pre 9:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 30kg per shipment weight
- Available to most destinations
- Priority handling
- Proactive notification of delivery
- Money-back guarantee* in the unlikely event of late delivery

Note: International pre 9:00 hrs delivery is destination city postcode specific. Please contact Customer Service on 0800 800 020 to check availability to your destination Country and City.

* DHL Express Terms and Conditions apply.

Example:

1. To send your 6kg (non-documents) parcel using DHL EXPRESS 9:00 to AUSTRALIA (SYD)
2. Identify the zone letter for AUSTRALIA on page 8-9. It is zone 1.
3. The intersection of zone 1 and 6kg weight in the table below shows the rate.
4. The weight charge for your shipment is \$217.9.

Note: Use the Rate Per Kg multiplier table if your shipment is over 20kg.

DHL EXPRESS 9:00 Export rates*

Document / Non dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	76.20	79.30	101.50	126.20	115.90	133.20	141.80	171.50	177.80
1.0	94.50	94.50	138.20	157.60	151.00	177.00	177.70	217.50	226.10
1.5	112.80	112.80	171.40	191.90	182.90	220.80	218.70	263.50	274.40
2.0	131.10	131.10	204.60	226.20	214.80	264.60	259.70	309.50	322.70
2.5	149.40	149.40	237.80	260.50	246.70	308.40	300.70	355.50	371.00

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	102.40	108.10	139.10	147.00	158.70	162.60	170.40	216.90	225.50
1.0	114.40	114.30	174.20	175.40	187.10	197.00	208.40	263.30	274.20
1.5	126.40	126.80	201.50	203.80	221.10	231.40	246.40	309.70	322.90
2.0	138.40	139.30	228.80	232.20	255.10	265.80	284.40	356.10	371.60
2.5	150.40	151.80	256.10	260.60	289.10	300.20	322.40	402.50	420.30
3.0	163.90	165.30	310.10	289.00	315.10	334.70	360.40	449.00	469.10
3.5	174.50	175.90	333.50	309.10	327.10	358.10	378.10	492.69	515.00
4.0	185.10	186.50	356.90	329.20	339.10	381.50	395.80	536.38	560.90
4.5	195.70	197.10	380.30	349.30	351.10	404.90	413.50	580.07	606.80
5.0	206.30	207.70	403.70	369.40	363.10	428.30	431.20	623.76	652.70
5.5	212.10	213.50	410.70	380.40	374.60	439.99	445.50	636.05	666.20
6.0	217.90	219.30	417.70	391.40	386.10	451.68	459.80	648.34	679.70

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

DHL EXPRESS 9:00 Export rates*

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
6.5	223.70	225.10	424.70	402.40	397.60	463.37	474.10	660.63	693.20
7.0	229.50	230.90	431.70	413.40	409.10	475.06	488.40	672.92	706.70
7.5	235.30	236.70	438.70	424.40	420.60	486.75	502.70	685.21	720.20
8.0	241.10	242.50	445.70	435.40	432.10	498.44	517.00	697.50	733.70
8.5	246.90	248.30	452.70	446.40	443.60	510.13	531.30	709.79	747.20
9.0	252.70	254.10	459.70	457.40	455.10	521.82	545.60	722.08	760.70
9.5	258.50	259.90	466.70	468.40	466.60	533.51	559.90	734.37	774.20
10.0	264.30	265.70	473.70	479.40	478.10	545.20	574.20	746.66	787.70
11.0	270.50	271.88	485.90	497.40	486.88	557.78	595.20	758.24	800.90
12.0	276.70	278.06	498.10	515.40	495.66	570.36	616.20	769.82	814.10
13.0	282.90	284.24	510.30	533.40	504.44	582.94	637.20	781.40	827.30
14.0	289.10	290.42	522.50	551.40	513.22	595.52	658.20	792.98	840.50
15.0	295.30	296.60	534.70	569.40	522.00	608.10	679.20	804.56	853.70
16.0	301.50	302.78	546.90	587.40	530.78	620.68	700.20	816.14	866.90
17.0	307.70	308.96	559.10	605.40	539.56	633.26	721.20	827.72	880.10
18.0	313.90	315.14	571.30	623.40	548.34	645.84	742.20	839.30	893.30
19.0	320.10	321.32	583.50	641.40	557.12	658.42	763.20	850.88	906.50
20.0	326.30	327.50	595.70	659.40	565.90	671.00	784.20	862.46	919.70

Multiplier Rate Per Kg

20.5 - 30	14.58	15.22	27.92	31.78	28.48	26.68	32.78	41.48	47.38
30.5 - 40	14.06	14.70	26.20	31.26	27.96	26.16	32.26	40.96	46.86
40.5 - 50	13.78	14.42	25.52	30.98	27.58	25.88	31.98	40.68	46.58
50.5 - 70	13.54	14.18	24.24	30.74	27.34	24.54	31.74	38.54	44.14
70.5 - 100	13.32	13.96	23.92	28.52	27.02	21.92	29.52	34.32	39.32
100.5 - 250	12.26	12.86	23.50	28.06	26.26	19.86	25.96	32.86	37.76
250.5 - 500	12.10	12.70	23.34	27.60	26.10	19.60	25.80	32.50	37.40
500.5 - 1000	11.84	12.44	23.28	27.54	25.64	19.44	25.44	32.34	37.14
1000.5 - 99999	11.74	12.34	23.28	27.44	25.44	19.24	25.34	32.14	37.04

For quotes for shipments over 20kg, please contact customer service on 0800 800 020

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



EXPRESS 12:00

EXPORT RATES

Fast facts

Express door-to-door international pre 12:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 30kg piece weight
- Available to most destinations
- Money-back guarantee* in the unlikely event of late delivery

Note: International pre 12:00 hrs delivery is destination city postcode specific. Please contact Customer Service on 0800 800 020 to check availability to your destination Country and City.

Example:

1. To send your 6kg (non-documents) parcel using DHL EXPRESS 12:00 to Australia (Sydney)
2. Identify the zone letter for Australia on page 8-9. It is zone 1.
3. The intersection of zone 1 and 6kg weight in the table below shows the rate.
4. The weight charge for your shipment is \$202.9.

Note: Use the Rate Per Kg multiplier table if your shipment is over 20kg.

* DHL Express Terms and Conditions apply.

DHL EXPRESS 12:00 Export rates*

Document / Non dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	61.20	64.30	86.50	111.20	100.90	118.20	126.80	156.50	162.80
1.0	79.50	79.50	123.20	142.60	136.00	162.00	162.70	202.50	211.10
1.5	97.80	97.80	156.40	176.90	167.90	205.80	203.70	248.50	259.40
2.0	116.10	116.10	189.60	211.20	199.80	249.60	244.70	294.50	307.70
2.5	134.40	134.40	222.80	245.50	231.70	293.40	285.70	340.50	356.00

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	61.20	64.30	86.50	111.20	100.90	118.20	126.80	156.50	162.80
1.0	79.50	79.50	123.20	142.60	136.00	162.00	162.70	202.50	211.10
1.5	97.80	97.80	156.40	176.90	167.90	205.80	203.70	248.50	259.40
2.0	116.10	116.10	189.60	211.20	199.80	249.60	244.70	294.50	307.70
2.5	134.40	134.40	222.80	245.50	231.70	293.40	285.70	340.50	356.00
3.0	148.9	150.3	295.1	274	300.1	319.7	345.4	434	454.1
3.5	159.5	160.9	318.5	294.1	312.1	343.1	363.1	477.69	500
4.0	170.1	171.5	341.9	314.2	324.1	366.5	380.8	521.38	545.9
4.5	180.7	182.1	365.3	334.3	336.1	389.9	398.5	565.07	591.8
5.0	191.3	192.7	388.7	354.4	348.1	413.3	416.2	608.76	637.7
5.5	197.1	198.49	395.7	365.4	359.6	424.99	430.5	621.05	651.2
6.0	202.9	204.28	402.7	376.4	371.1	436.68	444.8	633.34	664.7

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

DHL EXPRESS 12:00 Export rates*

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
6.5	208.70	210.07	409.70	387.40	382.60	448.37	459.10	645.63	678.20
7.0	214.50	215.86	416.70	398.40	394.10	460.06	473.40	657.92	691.70
7.5	220.30	221.65	423.70	409.40	405.60	471.75	487.70	670.21	705.20
8.0	226.10	227.44	430.70	420.40	417.10	483.44	502.00	682.50	718.70
8.5	231.90	233.23	437.70	431.40	428.60	495.13	516.30	694.79	732.20
9.0	237.70	239.02	444.70	442.40	440.10	506.82	530.60	707.08	745.70
9.5	243.50	244.81	451.70	453.40	451.60	518.51	544.90	719.37	759.20
10.0	249.30	250.60	458.70	464.40	463.10	530.20	559.20	731.66	772.70
11.0	255.50	256.78	470.90	482.40	471.88	542.78	580.20	743.24	785.90
12.0	261.70	262.96	483.10	500.40	480.66	555.36	601.20	754.82	799.10
13.0	267.90	269.14	495.30	518.40	489.44	567.94	622.20	766.40	812.30
14.0	274.10	275.32	507.50	536.40	498.22	580.52	643.20	777.98	825.50
15.0	280.30	281.50	519.70	554.40	507.00	593.10	664.20	789.56	838.70
16.0	286.50	287.68	531.90	572.40	515.78	605.68	685.20	801.14	851.90
17.0	292.70	293.86	544.10	590.40	524.56	618.26	706.20	812.72	865.10
18.0	298.90	300.04	556.30	608.40	533.34	630.84	727.20	824.30	878.30
19.0	305.10	306.22	568.50	626.40	542.12	643.42	748.20	835.88	891.50
20.0	311.30	312.40	580.70	644.40	550.90	656.00	769.20	847.46	904.70

Multiplier Rate Per Kg

20.5 - 30	13.98	14.62	27.32	31.18	27.88	26.08	32.18	40.88	46.78
30.5 - 40	13.64	14.28	25.78	30.84	27.54	25.74	31.84	40.54	46.44
40.5 - 50	13.44	14.08	25.18	30.64	27.24	25.54	31.64	40.34	46.24
50.5 - 70	13.28	13.92	23.98	30.48	27.08	24.28	31.48	38.28	43.88
70.5 - 100	13.14	13.78	23.74	28.34	26.84	21.74	29.34	34.14	39.14
100.5 - 250	12.16	12.76	23.40	27.96	26.16	19.76	25.86	32.76	37.66
250.5 - 500	12.06	12.66	23.30	27.56	26.06	19.56	25.76	32.46	37.36
500.5 - 1000	11.82	12.42	23.26	27.52	25.62	19.42	25.42	32.32	37.12
1000.5 - 99999	11.72	12.32	23.26	27.42	25.42	19.22	25.32	32.12	37.02

For quotes for shipments over 20kg, please contact customer service on 0800 800 020

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



EXPRESSWORLDWIDE

Fast facts

- Express door-to-door international pre 18:00 hrs delivery of document and non-document shipments on the next possible business day.
- Up to 70kg piece weight
 - Global coverage
 - Standard handling
 - Optional services available upon request

* DHL Express Terms and Conditions apply.

Calculating the rate:

1. Identify the zone number of the destination country in the table on page 8-9.
2. On the chart below, look up the weight that applies to your shipment.
3. Match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

Example:

1. To send your 2kg sample using DHL EXPRESS WORLDWIDE (non documents) to Canada:
2. Identify the zone letter for Canada on page 8-9. It is zone 4.
3. The intersection of zone 4 and 2 kg weight in the table below shows the rate.
4. The weight charge for your shipment is \$187.20.

Note: Use the Rate Per Kg multiplier table if your shipment is over 20kg.

DHL EXPRESS WORLDWIDE Export rates*

Document / Non dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	31.20	34.30	56.50	81.20	70.90	88.20	96.80	126.50	132.80
1.0	49.50	49.50	93.20	112.60	106.00	132.00	132.70	172.50	181.10
1.5	67.80	67.80	126.40	146.90	137.90	175.80	173.70	218.50	229.40
2.0	86.10	86.10	159.60	181.20	169.80	219.60	214.70	264.50	277.70

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	57.40	63.10	94.10	102.00	113.70	117.60	125.40	171.90	180.50
1.0	69.40	69.30	122.50	130.40	142.10	152.00	163.40	218.30	229.20
1.5	81.40	81.80	149.80	158.80	176.10	186.40	201.40	264.70	277.90
2.0	93.40	94.30	177.10	187.20	210.10	220.80	239.40	311.10	326.60
2.5	105.40	106.80	204.40	214.50	244.10	255.20	277.40	357.50	375.30
3.0	116.60	118.00	226.20	234.60	258.90	280.90	299.20	401.80	421.80
3.5	127.80	129.20	248.00	254.70	273.70	306.60	321.00	446.10	468.30
4.0	139.00	140.40	269.80	274.80	288.50	332.30	342.80	490.40	514.80
4.5	150.20	151.60	291.60	294.90	303.30	358.00	364.60	534.70	561.30
5.0	161.40	162.80	313.40	315.00	318.10	383.70	386.40	579.00	607.80
5.5	167.20	168.60	319.20	326.00	329.60	395.40	400.70	591.30	621.30
6.0	173.00	174.40	325.00	337.00	341.10	407.10	415.00	603.60	634.80
6.5	178.80	180.20	330.80	348.00	352.60	418.80	429.30	615.90	648.30
7.0	184.60	186.00	336.60	359.00	364.10	430.50	443.60	628.20	661.80

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

EXPRESS WORLDWIDE Export rates*

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
7.5	190.40	191.80	342.40	370.00	375.60	442.20	457.90	640.50	675.30
8.0	196.20	197.60	348.20	381.00	387.10	453.90	472.20	652.80	688.80
8.5	202.00	203.40	354.00	392.00	398.60	465.60	486.50	665.10	702.30
9.0	207.80	209.20	359.80	403.00	410.10	477.30	500.80	677.40	715.80
9.5	213.60	215.00	365.60	414.00	421.60	489.00	515.10	689.70	729.30
10.0	219.40	220.80	371.40	425.00	433.10	500.70	529.40	702.00	742.80
10.5	222.50	223.90	377.50	434.00	437.50	507.00	539.90	707.80	749.40
11.0	225.60	227.00	383.60	443.00	441.90	513.30	550.40	713.60	756.00
11.5	228.70	230.10	389.70	452.00	446.30	519.60	560.90	719.40	762.60
12.0	231.80	233.20	395.80	461.00	450.70	525.90	571.40	725.20	769.20
12.5	234.90	236.30	401.90	470.00	455.10	532.20	581.90	731.00	775.80
13.0	238.00	239.40	408.00	479.00	459.50	538.50	592.40	736.80	782.40
13.5	241.10	242.50	414.10	488.00	463.90	544.80	602.90	742.60	789.00
14.0	244.20	245.60	420.20	497.00	468.30	551.10	613.40	748.40	795.60
14.5	247.30	248.70	426.30	506.00	472.70	557.40	623.90	754.20	802.20
15.0	250.40	251.80	432.40	515.00	477.10	563.70	634.40	760.00	808.80
15.5	253.50	254.90	438.50	524.00	481.50	570.00	644.90	765.80	815.40
16.0	256.60	258.00	444.60	533.00	485.90	576.30	655.40	771.60	822.00
16.5	259.70	261.10	450.70	542.00	490.30	582.60	665.90	777.40	828.60
17.0	262.80	264.20	456.80	551.00	494.70	588.90	676.40	783.20	835.20
17.5	265.90	267.30	462.90	560.00	499.10	595.20	686.90	789.00	841.80
18.0	269.00	270.40	469.00	569.00	503.50	601.50	697.40	794.80	848.40
18.5	272.10	273.50	475.10	578.00	507.90	607.80	707.90	800.60	855.00
19.0	275.20	276.60	481.20	587.00	512.30	614.10	718.40	806.40	861.60
19.5	278.30	279.70	487.30	596.00	516.70	620.40	728.90	812.20	868.20
20.0	281.40	282.80	493.40	605.00	521.10	626.70	739.40	818.00	874.80

Multiplier Rate Per Kg

20.5 - 30.0	12.80	12.88	24.54	30.00	26.60	24.90	31.00	39.70	45.60
30.5 - 70.0	12.80	12.60	23.50	30.00	26.60	24.90	31.00	39.70	45.60
70.5 - 300.0	12.00	12.60	23.24	28.00	26.00	21.40	29.00	33.80	38.80
over 300.0	11.70	12.00	23.24	27.50	26.00	19.50	25.70	32.40	37.30

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

JUMBO BOX

Fast facts

Express door-to-door international pre 18:00 hrs delivery of non-document shipments on the next possible business day

- The simple way to ship
- Jumbo Junior – Takes up to 10kgs
- Jumbo Box – Takes up to 25kgs
- Absolute maximum is 30kgs, weight >30kgs are billed at Worldwide Express rates
- Global coverage
- Standard handling
- Optional services available on request

* DHL Express Terms and Conditions apply.

DHL EXPRESS Jumbo Box and Jumbo Junior*

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
1 - 10	103.88	103.88	141.88	179.85	141.88	141.88	179.85	179.85	217.85
11 - 25	170.91	170.91	217.84	265.85	217.84	217.84	265.85	265.85	341.84
26	177.61	177.61	225.10	275.33	225.10	225.10	275.33	275.33	353.02
27	184.31	184.31	232.36	284.81	232.36	232.36	284.81	284.81	364.20
28	191.01	191.01	239.62	294.29	239.62	239.62	294.29	294.29	375.38
29	197.71	197.71	246.88	303.77	246.88	246.88	303.77	303.77	386.56
30	204.41	204.41	254.14	313.25	254.14	254.14	313.25	313.25	397.74

* The maximum weight for DHL Jumbo Box is 25Kgs (and the maximum recommended weight for the packaging is 30Kgs)

All shipments >30Kgs will be billed at the Worldwide Express Non-Doc rates

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

EXPRESS PALLET

Fast facts

Express door-to-door international pre 18:00 hrs delivery of non-document shipments on the next possible business day

- For those heavier items which require a pallet
- Designed for 50, 75 and 100kg shipments
- Absolute maximum weight is 105kgs, weights >105kgs are billed at Worldwide Express rates
- DHL Express Pallet packaging caters for all 3 weight breaks
- Global coverage
- Standard handling
- Optional services available on request

DHL EXPRESS Pallet*

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0 - 55	321.20	554.02	471.51	813.35	471.51	654.20	866.40	1060.88	1060.88
56 - 80	412.57	766.18	636.54	1055.00	636.54	901.75	1214.13	1532.41	1532.41
81 - 105	506.86	978.37	813.34	1351.16	813.34	1161.09	1564.82	2003.92	2003.92

* Express Pallet rates applicable up to 105.0kgs, thereafter WPX rates apply

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



ECONOMYSELECT

IMPORT SERVICES

Fast facts

Cost effective door-to-door international delivery of single, multi-piece or palletised shipments with transit time depending on destination.

- Up to 70kg piece weight
- Document and non-document shipments
- Available to major cities in Australia
- Heavy goods handling
- Day definite transit time
- Tracking capability

Destination countries

Australia only

Calculating the rate:

On the rate chart, look up the weight that applies to your shipment and match the identified zone to locate the appropriate per kilo rate.

DHL ECONOMY SELECT rates* - Multiplier Rate Per Kg + 103.85\$ handling charge per AirWaybill

Multiply shipment weight by zone rate* + \$103.85 Handling Charge

Weight in kg	Destination	
	Australia (excl Perth)	PERTH only
<45	\$3.44	\$4.82
46-100	\$2.85	\$3.44
101-250	\$2.17	\$2.97
251-500	\$1.96	\$2.74
501-1000	\$1.83	\$2.63
>1000	\$1.67	\$2.27

Transit times**

Country	Days
Australia	3 to 5

Available up to 1,000 kg shipment weight and dimensions not exceeding 300 (L) x 200 (W) x 150 (H).

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

Rates for specific weights not shown on the table above are available on request.

Booking information:
For heavyweight shipments that: 1. Weigh greater than 75 kgs (single piece) or total 150kgs (multi piece). 2. With the dimensions greater than 300cm (length) * 200cm (width) * 150 cm (height), this includes where one dimension is greater. Bookings must be made with Customer Service prior to 2:00pm for the same day collection - who will confirm if we can accept the shipments. Please direct inquiries to our Customer Service centre on 0800 800 020.

HOW IT WORKS



When you set up an Import Express account with DHL Express, you can receive shipments from 214 countries around the world and have complete control over the costs and process. Door-to-door.

An Import Express account offers:

One Account

Handle all your inbound shipments through a single account number, simplifying tracking and supplier control.

One Company

Trust the world's leading air express company to take care of all your import shipments whenever your business needs them.

One Phone Call

Your suppliers phone our Customer Service Agents in the usual way and we'll handle the rest, giving you more time for your business.

One Network

Your shipments travel through DHL Express' integrated delivery network, giving you the confidence in reliability that your business demands.

One Price

Whatever the origin country of your import shipments, you know the shipment charges before anything is sent, avoiding any surprises later on.

One Invoice

If you have one supplier or multiple suppliers from several countries, all your Import Express shipments will be shown on just one single invoice.

One Speed

The same DHL EXPRESS WORLDWIDE delivery standard is promised for your inbound shipments as with your outbound shipments. Your supplier only needs to have the shipment and relevant paperwork ready for our courier to make a collection.

One More Option

If you need to send a parcel from Germany to South Africa, but arrange and pay for this delivery in New Zealand, DHL Express has a Third Country Billing option to do this. It adds more flexibility to your supply chain and more transparency on your costs when sending parcels from a foreign supplier to a branch office in another country.

EXPRESS 9:00

IMPORT RATES

Fast facts

Express door-to-door international pre 9:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 30kg per shipment weight
- Available from most destinations
- Priority handling
- Proactive notification of delivery
- Money-back guarantee* in the unlikely event of late delivery

Note: International pre 9:00 hrs delivery is origin city postcode specific. Please contact Customer Service on 0800 800 020 to check availability from your origin Country and City.

* DHL Express Terms and Conditions apply.

Example:

1. To import your 6kg (non-documents) parcel using DHL EXPRESS 9:00 from AUSTRALIA (SYD)
2. Identify the zone letter for AUSTRALIA on page 8-9. It is zone 1.
3. The intersection of zone 1 and 6 kg weight in the table below shows the rate.
4. The weight charge for your shipment is \$236.28.

Note: Use the Rate Per Kg multiplier table if your shipment is over 20kg.

DHL EXPRESS 9:00 Import rates*

Document / Non dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	86.70	95.50	137.10	110.70	142.00	159.00	181.60	207.60	234.60
1.0	101.80	113.80	169.00	126.20	178.40	210.80	237.60	254.90	289.80
1.5	116.90	132.10	195.50	157.50	214.80	256.20	295.60	302.20	345.00
2.0	132.00	150.40	222.00	188.80	251.20	301.60	353.60	349.50	400.20
2.5	147.10	168.70	248.50	220.10	287.60	347.00	411.60	396.80	455.40

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	112.82	117.30	146.30	148.70	189.60	184.80	222.80	240.00	272.40
1.0	130.43	134.90	178.50	163.40	225.50	232.30	261.80	286.60	326.80
1.5	147.06	151.53	212.50	186.70	261.40	272.10	300.80	333.20	381.20
2.0	163.69	168.16	246.50	210.00	297.30	311.90	339.80	379.80	435.60
2.5	180.32	184.79	280.50	233.30	333.20	351.70	378.80	426.40	490.00
3.0	190.04	194.51	307.20	253.80	355.00	374.70	424.70	455.70	524.00
3.5	197.60	203.01	320.00	265.80	376.80	397.70	451.10	484.90	558.00
4.0	205.16	211.51	332.80	277.80	398.60	420.70	477.50	514.10	592.00
4.5	212.72	220.01	345.60	289.80	420.40	443.70	503.90	543.30	626.00
5.0	220.28	228.51	358.40	301.80	442.20	466.70	530.30	572.50	660.00
5.5	228.28	236.51	366.40	309.80	455.00	484.70	546.89	591.30	685.80
6.0	236.28	244.51	374.40	317.80	467.80	502.70	563.48	610.10	711.60

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

DHL EXPRESS 9:00 Import rates*

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
6.5	244.28	252.51	382.40	325.80	480.60	520.70	580.07	628.90	737.40
7.0	252.28	260.51	390.40	333.80	493.40	538.70	596.66	647.70	763.20
7.5	260.28	268.51	398.40	341.80	506.20	556.70	613.25	666.50	789.00
8.0	268.28	276.51	406.40	349.80	519.00	574.70	629.84	685.30	814.80
8.5	276.28	284.51	414.40	357.80	531.80	592.70	646.43	704.10	840.60
9.0	284.28	292.51	422.40	365.80	544.60	610.70	663.02	722.90	866.40
9.5	292.28	300.51	430.40	373.80	557.40	628.70	679.61	741.70	892.20
10.0	300.28	308.51	438.40	381.80	570.20	646.70	696.20	760.50	918.00
11.0	304.28	314.69	459.40	398.38	590.20	666.70	734.20	798.50	956.00
12.0	308.28	320.87	480.40	414.96	610.20	686.70	772.20	836.50	994.00
13.0	312.28	327.05	501.40	431.54	630.20	706.70	810.20	874.50	1032.00
14.0	316.28	333.23	522.40	448.12	650.20	726.70	848.20	912.50	1070.00
15.0	320.28	339.41	543.40	464.70	670.20	746.70	886.20	950.50	1108.00
16.0	324.28	345.59	564.40	481.28	690.20	766.70	924.20	988.50	1146.00
17.0	328.28	351.77	585.40	497.86	710.20	786.70	962.20	1026.50	1184.00
18.0	332.28	357.95	606.40	514.44	730.20	806.70	1000.20	1064.50	1222.00
19.0	336.28	364.13	627.40	531.02	750.20	826.70	1038.20	1102.50	1260.00
20.0	340.28	370.31	648.40	547.60	770.20	846.70	1076.20	1140.50	1298.00

Multiplier Rate Per Kg

20.5 - 30	19.52	20.40	30.78	33.48	288.00	42.78	52.58	58.68	67.18
30.5 - 40	18.96	19.86	29.26	32.96	38.66	42.26	52.06	58.16	66.66
40.5 - 50	15.98	16.74	26.98	28.98	34.48	38.98	41.98	52.98	62.98
50.5 - 70	15.20	15.94	23.74	25.24	28.24	32.44	37.74	43.74	50.24
70.5 - 100	11.12	11.66	21.02	23.02	24.72	29.62	34.52	39.52	49.82
100.5 - 250	9.76	10.22	18.86	21.76	22.66	27.86	31.76	37.26	46.86
250.5 - 500	8.20	8.60	16.10	19.90	19.90	25.70	27.90	34.10	42.80
500.5 - 1000	7.64	8.02	15.14	19.44	19.04	25.04	26.64	33.04	41.54
1000.5 - 99999	7.44	7.82	14.84	19.04	18.54	24.64	26.04	32.24	41.04

For quotes for shipments over 20kg, please contact customer service on 0800 800 020

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EXPRESS 12:00

IMPORT RATES

Fast facts

- Express door-to-door international pre 12:00 hrs delivery of document and non-document shipments on the next possible business day.
- Up to 30kg piece weight
- Available from most destinations
- Money-back guarantee* in the unlikely event of late delivery

Note: International pre 12:00 hrs delivery is origin city postcode specific. Please contact Customer Service on 0800 800 020 to check availability from your origin Country and City.

Example:

- To send your 6kg (non-documents) parcel using DHL EXPRESS 12:00 to Australia (Sydney)
- Identify the zone letter for Australia on page 8-9. It is zone 1.
- The intersection of zone 1 and 6kg weight in the table below shows the rate.
- The weight charge for your shipment is \$221.28.

Note: Use the Rate Per Kg multiplier table if your shipment is over 20kg.

* DHL Express Terms and Conditions apply.

DHL EXPRESS 12:00 Import rates*

Document / Non dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	71.70	80.50	122.10	95.70	127.00	144.00	166.60	192.60	219.60
1.0	86.80	98.80	154.00	111.20	163.40	195.80	222.60	239.90	274.80
1.5	101.90	117.10	180.50	142.50	199.80	241.20	280.60	287.20	330.00
2.0	117.00	135.40	207.00	173.80	236.20	286.60	338.60	334.50	385.20
2.5	132.10	153.70	233.50	205.10	272.60	332.00	396.60	381.80	440.40

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	97.82	102.30	131.30	133.70	174.60	169.80	207.80	225.00	257.40
1.0	115.43	119.90	163.50	148.40	210.50	217.30	246.80	271.60	311.80
1.5	132.06	136.53	197.50	171.70	246.40	257.10	285.80	318.20	366.20
2.0	148.69	153.16	231.50	195.00	282.30	296.90	324.80	364.80	420.60
2.5	165.32	169.79	265.50	218.30	318.20	336.70	363.80	411.40	475.00
3.0	175.04	179.51	292.20	238.80	340.00	359.70	409.70	440.70	509.00
3.5	182.60	188.01	305.00	250.80	361.80	382.70	436.10	469.90	543.00
4.0	190.16	196.51	317.80	262.80	383.60	405.70	462.50	499.10	577.00
4.5	197.72	205.01	330.60	274.80	405.40	428.70	488.90	528.30	611.00
5.0	205.28	213.51	343.40	286.80	427.20	451.70	515.30	557.50	645.00
5.5	213.28	221.51	351.40	294.80	440.00	469.70	531.89	576.30	670.80
6.0	221.28	229.51	359.40	302.80	452.80	487.70	548.48	595.10	696.60

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

DHL EXPRESS 12:00 Import rates*

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
6.5	229.28	237.51	367.40	310.80	465.60	505.70	565.07	613.90	722.40
7.0	237.28	245.51	375.40	318.80	478.40	523.70	581.66	632.70	748.20
7.5	245.28	253.51	383.40	326.80	491.20	541.70	598.25	651.50	774.00
8.0	253.28	261.51	391.40	334.80	504.00	559.70	614.84	670.30	799.80
8.5	261.28	269.51	399.40	342.80	516.80	577.70	631.43	689.10	825.60
9.0	269.28	277.51	407.40	350.80	529.60	595.70	648.02	707.90	851.40
9.5	277.28	285.51	415.40	358.80	542.40	613.70	664.61	726.70	877.20
10.0	285.28	293.51	423.40	366.80	555.20	631.70	681.20	745.50	903.00
11.0	289.28	299.69	444.40	383.38	575.20	651.70	719.20	783.50	941.00
12.0	293.28	305.87	465.40	399.96	595.20	671.70	757.20	821.50	979.00
13.0	297.28	312.05	486.40	416.54	615.20	691.70	795.20	859.50	1017.00
14.0	301.28	318.23	507.40	433.12	635.20	711.70	833.20	897.50	1055.00
15.0	305.28	324.41	528.40	449.70	655.20	731.70	871.20	935.50	1093.00
16.0	309.28	330.59	549.40	466.28	675.20	751.70	909.20	973.50	1131.00
17.0	313.28	336.77	570.40	482.86	695.20	771.70	947.20	1011.50	1169.00
18.0	317.28	342.95	591.40	499.44	715.20	791.70	985.20	1049.50	1207.00
19.0	321.28	349.13	612.40	516.02	735.20	811.70	1023.20	1087.50	1245.00
20.0	325.28	355.31	633.40	532.60	755.20	831.70	1061.20	1125.50	1283.00

Multiplier Rate Per Kg

20.5 - 30	18.92	19.80	30.18	32.88	287.40	42.18	51.98	58.08	66.58
30.5 - 40	18.54	19.44	28.84	32.54	38.24	41.84	51.64	57.74	66.24
40.5 - 50	15.64	16.40	26.64	28.64	34.14	38.64	41.64	52.64	62.64
50.5 - 70	14.94	15.68	23.48	24.98	27.98	32.18	37.48	43.48	49.98
70.5 - 100	10.94	11.48	20.84	22.84	24.54	29.44	34.34	39.34	49.64
100.5 - 250	9.66	10.12	18.76	21.66	22.56	27.76	31.66	37.16	46.76
250.5 - 500	8.16	8.56	16.06	19.86	19.86	25.66	27.86	34.06	42.76
500.5 - 1000	7.62	8.00	15.12	19.42	19.02	25.02	26.62	33.02	41.52
1000.5 - 99999	7.42	7.80	14.82	19.02	18.52	24.62	26.02	32.22	41.02

For quotes for shipments over 20kg, please contact customer service on 0800 800 020

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



EXPRESS WORLDWIDE

IMPORT

Fast facts

Express door-to-door international inbound delivery of document and non-document shipments by the end of the next possible business day, paid by the receiver or a third party.

- Up to 70kg piece weight
- Available from 214 origin countries
- Customs clearance handled by DHL
- Third Country Billing option

Calculating the rate:

1. Identify the zone number of the origin country in the table on page 8-9.
2. On the chart below, look up the weight that applies to your shipment.
3. Match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

Example:

1. To send your 7kg samples using DHL IMPORT EXPRESS WORLDWIDE (non-documents) from France to New Zealand:
2. Identify the zone letter for France on page 8-9. It is zone 7.
3. The intersection of zone 7 and a 7kg weight in the table below shows the rate.
4. The weight charge for your shipment is \$551.7.

Note: Use the Rate Per Kg multiplier table on page 25 if your shipment is over 20kg.

DHL IMPORT EXPRESS WORLDWIDE rates*

Document / Non dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	41.70	50.50	92.10	95.00	97.00	114.00	136.60	162.60	189.60
1.0	56.80	68.80	124.00	113.00	133.40	165.80	192.60	209.90	244.80
1.5	71.90	87.10	150.50	149.00	169.80	211.20	250.60	257.20	300.00
2.0	87.00	105.40	177.00	185.00	206.20	256.60	308.60	304.50	355.20

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	67.82	72.30	101.30	120.00	144.60	139.80	177.80	195.00	227.40
1.0	85.43	89.90	133.50	148.40	180.50	187.30	216.80	241.60	281.80
1.5	102.06	106.53	167.50	175.70	216.40	227.10	255.80	288.20	336.20
2.0	118.69	123.16	201.50	203.00	252.30	266.90	294.80	334.80	390.60
2.5	135.32	139.79	235.50	230.30	288.20	306.70	333.80	381.40	445.00
3.0	143.31	148.53	251.08	250.40	310.00	329.70	364.10	410.62	479.00
3.5	151.30	157.27	266.66	270.50	331.80	352.70	394.40	439.84	513.00
4.0	159.29	166.01	282.24	290.60	353.60	375.70	424.70	469.06	547.00
4.5	167.28	174.75	297.82	310.70	375.40	398.70	455.00	498.28	581.00
5.0	175.27	183.49	313.40	330.80	397.20	421.70	485.30	527.50	615.00
5.5	183.27	191.49	321.40	341.80	410.00	439.70	501.90	546.30	640.80
6.0	191.27	199.49	329.40	352.80	422.80	457.70	518.50	565.10	666.60
6.5	199.27	207.49	337.40	363.80	435.60	475.70	535.10	583.90	692.40
7.0	207.27	215.49	345.40	374.80	448.40	493.70	551.70	602.70	718.20

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

DHL IMPORT EXPRESS WORLDWIDE rates*

Express Packages / Dutiable

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
7.5	215.27	223.49	353.40	385.80	461.20	511.70	568.30	621.50	744.00
8.0	223.27	231.49	361.40	396.80	474.00	529.70	584.90	640.30	769.80
8.5	231.27	239.49	369.40	407.80	486.80	547.70	601.50	659.10	795.60
9.0	239.27	247.49	377.40	418.80	499.60	565.70	618.10	677.90	821.40
9.5	247.27	255.49	385.40	429.80	512.40	583.70	634.70	696.70	847.20
10.0	255.27	263.49	393.40	440.80	525.20	601.70	651.30	715.50	873.00
10.5	257.27	266.59	403.90	450.36	535.20	611.70	670.30	734.50	892.00
11.0	259.27	269.69	414.40	459.92	545.20	621.70	689.30	753.50	911.00
11.5	261.27	272.79	424.90	469.48	555.20	631.70	708.30	772.50	930.00
12.0	263.27	275.89	435.40	479.04	565.20	641.70	727.30	791.50	949.00
12.5	265.27	278.99	445.90	488.60	575.20	651.70	746.30	810.50	968.00
13.0	267.27	282.09	456.40	498.16	585.20	661.70	765.30	829.50	987.00
13.5	269.27	285.19	466.90	507.72	595.20	671.70	784.30	848.50	1006.00
14.0	271.27	288.29	477.40	517.28	605.20	681.70	803.30	867.50	1025.00
14.5	273.27	291.39	487.90	526.84	615.20	691.70	822.30	886.50	1044.00
15.0	275.27	294.49	498.40	536.40	625.20	701.70	841.30	905.50	1063.00
15.5	277.27	297.59	508.90	545.96	635.20	711.70	860.30	924.50	1082.00
16.0	279.27	300.69	519.40	555.52	645.20	721.70	879.30	943.50	1101.00
16.5	281.27	303.79	529.90	565.08	655.20	731.70	898.30	962.50	1120.00
17.0	283.27	306.89	540.40	574.64	665.20	741.70	917.30	981.50	1139.00
17.5	285.27	309.99	550.90	584.20	675.20	751.70	936.30	1000.50	1158.00
18.0	287.27	313.09	561.40	593.76	685.20	761.70	955.30	1019.50	1177.00
18.5	289.27	316.19	571.90	603.32	695.20	771.70	974.30	1038.50	1196.00
19.0	291.27	319.29	582.40	612.88	705.20	781.70	993.30	1057.50	1215.00
19.5	293.27	322.39	592.90	622.44	715.20	791.70	1012.30	1076.50	1234.00
20.0	295.27	325.49	603.40	632.00	725.20	801.70	1031.30	1095.50	1253.00

Multiplier Rate Per Kg

20.5 - 30	17.74	18.62	30.00	36.44	38.00	41.00	50.80	56.90	65.40
30.5 - 70	15.00	16.62	30.00	33.60	38.00	41.00	50.80	56.90	65.40
70.5 - 300	12.60	13.20	24.00	28.80	28.98	29.10	34.00	39.00	49.30
50.5 - 70.0	13.56	25.20	25.60	20.08	26.10	28.70	33.40	39.24	56.00
over 300	10.00	11.14	21.50	26.20	28.80	25.60	27.80	34.00	42.70

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



ECONOMYSELECT IMPORT



EXPRESS 18:00 DOMESTIC

Fast facts

- Cost effective door-to-door international inbound delivery of single, multi-piece or palletised shipments with transit time depending on destination.
- Up to 70kg piece weight
 - Document and non-document shipments
 - Available from major cities in Australia
 - Heavy goods handling
 - Day certain transit time
 - Tracking capability

Origin countries

Australia only

Calculating the rate:

On the rate chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.

Fast facts

- Express door-to-door pickup and domestic delivery of documents and parcels pre: 18:00 hrs delivery on the next possible business day.
- Up to 1000kg piece weight
 - Available across all of New Zealand
 - Remote destinations served
 - Standard handling
 - Full money-back guarantee* in the unlikely event of late delivery

Calculating the rate:

1. Use the Domestic Zone Guide table below to find the zone number that corresponds to the origin and destination zone locations.
2. Using the number key identified, read down the rate table below. If your parcel is above 5kg, please add on top of the first rate the multiplier rate per kilo.

DHL IMPORT ECONOMY SELECT rates* - Multiplier Rate Per Kg + 103.85\$ handling charge per AirWaybill

Multiply shipment weight by zone rate* + \$103.85 Handling Charge

Weight in kg	Origin	
	Australia (excl Perth)	PERTH only
<45	\$6.12	\$8.27
46-100	\$1.84	\$4.38
101-250	\$1.80	\$4.27
251-500	\$1.75	\$4.17
501-1000	\$1.70	\$3.43
>1000	\$1.67	\$3.02

Transit times**

Country	Days
Australia	3 to 5

Available up to 1,000 kg shipment weight and dimensions not exceeding 300 (L) x 200 (W) x 150 (H).

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

Rates for specific weights not shown on the table above are available on request.

Booking information:
For heavyweight shipments that: 1. Weigh greater than 75 kgs (single piece) or total 150kgs (multi piece). 2. With the dimensions greater than 300cm (length) * 200cm (width) * 150 cm (height), this includes where one dimension is greater. Bookings must be made with Customer Service prior to 2:00pm for the same day collection - who will confirm if we can accept the shipments. Please direct inquiries to our Customer Service centre on 0800 800 020.

Domestic origin and destination zones

		Destination			
		AKL	CHC	WLG	XXF
Origin	AKL	1	3	2	3
	CHC	3	1	3	3
	WLG	2	3	1	3
	XXF	3	3	3	3

Domestic rates for Documents and Express*

Weight in kg	Zone 1	Zone 2	Zone 3
0.5 - 5.0	9.02	12.12	23.65
Add per Kg thereafter			
5.5 - 99999	0.40	2.32	4.64

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



EXPRESS 9:00

DOMESTIC

Fast facts

- Express door-to-door domestic pre 9:00 hrs delivery of documents and parcels on the next possible business day.
- Up to 30kg piece weight
 - Proactive notification of delivery
 - Available to major cities in New Zealand
 - Priority handling
 - Full money-back guarantee* in the unlikely event of late delivery

Calculating the rate:

1. Use the Domestic Zone Guide table below to find the zone number that corresponds to the origin and destination zone locations.
2. Using the number key identified, read down the rate table below. if your parcel is above 5kg, please add on top of the first rate the multiplier rate per kilo.

* DHL Express Terms and Conditions apply.

Domestic origin and destination zones

		Destination			
		AKL	CHC	WLG	XXF
Origin	AKL	1	3	2	3
	CHC	3	1	3	3
	WLG	2	3	1	3
	XXF	3	3	3	3

Domestic rates for Documents and Express*

Weight in kg	Zone 1	Zone 2	Zone 3
0.5 - 5.0	53.60	56.56	67.55
Add per Kg thereafter			
5.5 - 99999	0.40	2.22	4.44

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.



EXPRESS 12:00

DOMESTIC

Fast facts

- Express door-to-door domestic pre 12:00 hrs delivery of documents and parcels on the next possible business day.
- Up to 30kg piece weight
 - Proactive notification of delivery
 - Available to major cities in New Zealand
 - Priority handling
 - Full money-back guarantee* in the unlikely event of late delivery

Calculating the rate:

1. Use the Domestic Zone Guide table below to find the zone number that corresponds to the origin and destination zone locations.
2. Using the number key identified, read down the rate table below. if your parcel is above 5kg, please add on top of the first rate the multiplier rate per kilo.

* DHL Express Terms and Conditions apply.

Domestic origin and destination zones

		Destination			
		AKL	CHC	WLG	XXF
Origin	AKL	1	3	2	3
	CHC	3	1	3	3
	WLG	2	3	1	3
	XXF	3	3	3	3

Domestic rates for Documents and Express*

Weight in kg	Zone 1	Zone 2	Zone 3
0.5 - 5.0	38.60	41.56	52.55
Add per Kg thereafter			
5.5 - 99999	0.40	2.22	4.44

*Rates are stated in NZD and are exclusive of all surcharges, GST, duties and other Government charges. Zoning, pricing and service capability are subject to change without notification. For further information and an all-inclusive price quotation please contact our Customer Service Team on 0800 800 020.

GLOBALMAIL

BUSINESS

Fast facts

International mail collection and delivery service structured to give you total convenience. DHL Express pickup your international mail – unsorted – and DHL Global Mail, the international leader in cross-border mail, organises all the sorting, franking and delivery.

- Parcel (item above 2kg up to 20kg)
- Business mail (item below 2kg)
- No need to sort by format or destination
- No pre-payment
- Simple tariff structure

Calculating the rate:

1. Check the country rate zone (categorised under 5 zones) in the table below.
2. Check the number of items per zone and determine the total weight per zone (in grams).
3. All Global mail items are sent as "Priority Service" marked on section 8 of the DHL Express Airwaybill.
4. Now go to the tariff table and look under the relevant service and zone, noting the charge per item. Multiply that figure by the number of items in the zone. Hold that total.
5. Look down to the second row and note the charge per kilo. Multiply that figure by the total weight of items going to that zone. Hold that total also.
6. Add the two totals in steps 4 and 5 above. That is the cost in NZD for the zone.

Destination countries and rate zones

Country	Zone	Country	Zone	Country	Zone	Country	Zone	Country	Zone
Australia	1	Cook Islands	2	Ireland	3	Oman	4	Bosnia and Herzegovina	5
Bangladesh	2	Fiji	2	Italy	3	Qatar	4	Botswana	5
Bhutan	2	Japan	2	Luxembourg	3	Saudi Arabia	4	Brazil	5
Brunei	2	Kiribati	2	Netherlands	3	Syria	4	Bulgaria	5
Cambodia	2	Maldives	2	Norway	3	Tajikistan	4	Burkina Faso	5
China	2	Nauru	2	Portugal	3	Turkmenistan	4	Burundi	5
Hong Kong	2	New Caledonia	2	Spain	3	United Arab Emirates	4	C.I.S (Russia)	5
India	2	Niue	2	Sweden	3	Uzbekistan	4	Cameroon	5
Indonesia	2	Papua New Guinea	2	Switzerland	3	Yemen	4	Cape Verde	5
Korea, North	2	Soloman Islands	2	United Kingdom	3	Alaska	5	Cayman Islands	5
Korea, South	2	Tonga	2	USA	4	Albania	5	Central African Republic	5
Laos	2	Tuvalu	2	Canada	4	Algeria	5	Chad	5
Macau	2	Vanuatu	2	Afghanistan	4	Andorra	5	Chile	5
Mongolia	2	Western Samoa	2	Armenia	4	Angola	5	Colombia	5
Myanmar	2	Pakistan	2	Azerbaijan	4	Antigua und Barbuda	5	Congo Republic	5
Nepal	2	Singapore	2	Bahrain	4	Argentina	5	Costa Rica	5
Philippines	2	Austria	3	Iran	4	Azores	5	Cote d' Ivoire	5
Sri Lanka	2	Belgium	3	Iraq	4	Bahamas	5	Croatia	5
Taiwan	2	Denmark	3	Israel	4	Barbados	5	Cuba	5
Thailand	2	Finland	3	Jordan	4	Belarus	5	Cyprus	5
Vietnam	2	France	3	Kazakhstan	4	Belize	5	Czech	5
Malaysia	2	Greece	3	Kuwait	4	Benin	5	Democratic Republic of Congo	5
Japan	2	Germany	3	Kyrgyzstan	4	Bermuda	5	Djibouti	5
		Iceland	3	Lebanon	4	Bolivia	5	Dominica	5

Destination countries and rate zones

Country	Zone	Country	Zone	Country	Zone	Country	Zone	Country	Zone
Dominican Republic	5	Guyana	5	Miquelon	5	Saint Vincent and the Grenadines	5	Venezuela	5
Ecuador	5	Haiti	5	Moldovan	5	San Marino	5	Virgin Islands	5
Egypt	5	Hawaii	5	Monaco	5	Sao Tome and Principe	5	Western Sahara	5
El Salvador	5	Honduras	5	Montserrat	5	Senegal	5	Yugoslavia	5
Equatorial Guinea	5	Hungary	5	Morocco	5	Seychelles	5	Zambia	5
Eritrea	5	Jamaica	5	Mozambique	5	Sierra Leone	5	Zimbabwe	5
Estonia	5	Kenya	5	Namibia	5	Slovakia	5		
Ethiopia	5	Liberia	5	Nicaragua	5	Slovenia	5		
Falkland Islands	5	Latvia	5	Niger	5	Somalia	5		
Faroe Islands	5	Lesotho	5	Nigeria	5	Sudan	5		
French Guyana	5	Libyan Arab Jamahiriya	5	Panama	5	Suriname	5		
Gabon	5	Liechtenstein	5	Paraguay	5	Swaziland	5		
Gambia	5	Lithuania	5	Peru	5	Tanzania	5		
Georgia	5	Macedonia	5	Poland	5	The Comoros	5		
Ghana	5	Madagascar	5	Puerto Rico	5	Togo	5		
Greenland	5	Madeira	5	Republic of South Africa	5	Trinidad and Tobago	5		
Grenada	5	Malawi	5	Réunion	5	Tunisia	5		
Guadeloupe	5	Mali	5	Romania	5	Turkey	5		
Guatemala	5	Malta	5	Rwanda	5	Turks and Caicos Islands	5		
Guinea	5	Mauretania	5	Saint Helena	5	Uganda	5		
Guinea-Bissau	5	Mauritius	5	Saint Kitts and Nevis	5	Ukraine	5		
		Mayotte	5	Saint Lucia	5	Uruguay	5		
		Mexico	5	Saint Pierre	5	Vatican City	5		

GLOBAL MAIL BUSINESS:: Items below 2kg

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Actual price	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
	Australia	Asia Pacific	Western Europe & UK	USA, Canada, Middle East	Rest of World						
Days	3-6	3-10	4-10	4-10	4-10	Per item	\$0.77	\$0.88	\$0.88	\$0.88	\$0.88
						Per kilo	\$19.78	\$30.71	\$32.57	\$35.83	\$37.22

GLOBAL MAIL PARCEL: Items over 2kg, up to 20kg

FUEL SURCHARGE

Actual price	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	
						Monthly variable Fuel surcharge will be levied on top of the above rates.
Per item	\$16.16	\$20.51	\$23.14	\$32.21	\$23.82	All rates are stated in NZD exclusive of GST and all surcharges. Global Mail is a postal product and there is no guarantee of a specific delivery time. Transit times are indicative according to independently accredited testing from date of posting.
Per kilo	\$5.67	\$11.18	\$16.63	\$16.89	\$21.25	

DHL PACKAGING MATERIALS



Express Envelope – 350 x 275 x 10mm

Recommended maximum weight 500g.

Small Express Flyer – 300 x 400mm

Recommended maximum weight 5kg.

Large Express Flyer – 380 x 475mm

Recommended maximum weight 8kg.

Express Easy Box 2 – 337 x 182 x 100mm (Volta Cubic 1.5)

Ideal for smaller items such as videos, diskettes, CDs and film.

Express Easy Box 3 – 337x 322 x 100mm (Volta Cubic 2.5)

Designed for brochures, binders and computer printouts.

Express Easy Box 4 – 337 x 322 x 180mm (Volta Cubic 4.0)

Ideal for manuals, binders and machine parts, electronic parts and large documents.

Express Box 7 – 481 x 404 x 389mm

Designed for large documents, pamphlets, multiple samples, garments, machine and electronic parts.

Express Easy Box 8 – 541 x 444 x 409mm

Ideal for bulky samples, garments, machine and electronic parts.

Express Box 9 – 473 x 310 x 386mm

Recommended maximum weight 25kg. Holds up to 12 bottles of wine, garments, large machine and electronic parts.

Express Tube – 976 x 176 x 152mm

Suggested for drawings, fabric samples, maps, charts, blueprints, artwork and calendars.

Jumbo Box – 468 x 441 x 376mm

Recommended maximum weight 30kg. Holds documents, large machine and electronic parts, samples and published material. Low flat fee pricing up to 25kg.

Jumbo Junior – 437 x 353 x 273mm

Recommended maximum weight 20kg. Holds documents, machine and electronic parts, samples and published material. Low flat fee pricing up to 10kg.

Globalmail Bag – 720 x 1,130mm

Recommended maximum weight 25kg. Ideal for bulk mail.

Globalmail Flyer – 370 x 600mm

Recommended maximum weight 5kg. Ideal for bulk mail.

Express Pallet – 790 x 790 x 470mm

Recommended maximum weight 50kg.

Express Pallet – 790 x 790 x 640mm

Recommended maximum weight 75kg.

Express Pallet – 790 x 790 x 810mm

Recommended maximum weight 100kg.

SURCHARGES

Fuel Surcharge

A variable surcharge is applied to the weight charge of each shipment. This is derived from publically available fuel oil indices that are accessible on the DHL Express website at www.dhl.co.nz. The charge is calibrated every month to the oil price that was current two months prior to the billing month. The Fuel Surcharge applies to domestic and international shipments.

Remote Areas

A fixed surcharge is applied when a shipment is sent to or imported from a remote location such as highlands and islands. For shipment weights over the billed weight of 50kg, a higher per kilo charge is payable. The Remote Area surcharge applies to domestic and international shipments.

International shipments: NZD 30

International per kilo: NZD 0.60/kg

Domestic shipments: NZD 10

Domestic per kilo: NZD 0.20/kg

Over Weight Piece

A fixed surcharge is applied to any piece that exceeds the scale weight of 70kg. The Over Weight Piece surcharge applies to domestic and international shipments.

International shipments: NZD 30

Domestic shipments: NZD 15

Over Sized Piece

A fixed surcharge is applied to any non-palletized piece with a single dimension in excess of 120cm, or any pallet with a base dimension in excess of 120cm. The Over Sized Piece surcharge applies to domestic and international shipments.

International shipments: NZD 30

Domestic shipments: NZD 15

Dangerous Goods

A variable surcharge is applied to any shipment that contains substances or commodities that are classified as hazardous. The Dangerous Goods surcharge applies to domestic and international shipments.

Dangerous Goods in Excepted Quantities:

NZD 249 minimum

YOUR GUIDE TO COMPLETING AIRWAYBILL

HOW TO FILL OUT AN AIRWAYBILL

1. Payer account number and insurance details. Please choose the method of payment. For transport charges to be paid by the receiver or 3rd party, specify the payer's account number. If this is not specified, the invoice will be sent automatically to the sender. To insure your shipment, please specify the value of your shipment.
2. Shipper's account number. If you have an account number, please enter it here. If you do not have an account number, please leave this field blank.
3. Shipper's name. Contact person.
4. Shipper's reference. Enter any reference number that might help you to identify the shipment in the future. Please note that the first TWELVE characters of the sender's reference will appear on your invoice.
5. Shipper's company name.
6. Shipper's address.
7. Shipper's postal code.
8. Shipper's telephone, fax number or email address.
9. Receiver's company name.
10. Receiver's Full delivery address.
11. Receiver's postal code.
12. Receiver's name (Contact person).
13. Receiver's telephone, fax number or e-mail address.
14. Shipper's authorisation and signature. The sender must sign and date the Air Waybill, thereby confirming that the stated details correspond to the contents of the shipment, and accepting DHL's terms and conditions as shown.
15. Shipment details. Enter the total number of pieces, the total weight rounded up to the nearest half kilo and the dimensions of your shipment in cm (length, width & height).
16. Full description of the contents. Give a full description of the items being shipped. The information provided must be accurate. If there is insufficient space, the Proforma or Commercial Invoice must give full details. The description of the contents on the waybill should then state "Refer to Invoice".
17. For non-document shipments only. Enter the declared value of the shipment's contents.
18. Services. Indicate the required service by marking the appropriate boxes.
19. Air Waybill number.
20. DHL Express will not deliver to post boxes.

GETTING STARTED

Prohibited and Restricted Commodities

Whenever possible DHL Express will provide service to you by transporting your shipments. However, a variety of laws and regulations, as well as common-sense safety and security measures, prevents DHL Express from accepting certain commodities for transport.

Prohibited – not acceptable

- Animals, fish, birds (live)
- Banderols / tax stickers
- Bullion (of any precious metal)
- "Cash-like" negotiable instruments in bearer form
- Complete firearms, ammunition, explosives and weapons
- Human remains or ashes
- Illegal goods
- Imitation (replica) firearms, weapons, explosive devices or ammunition

Restricted – may be acceptable

- Firearms parts
- Items that could be used as weapons
- Furs and ivory
- Insects, larvae, pupae etc.
- Jewellery and objects constructed of precious metals and/or stones
- Loose precious stones
- Medical samples
- Negotiable instruments in bearer form
- Tobacco
- Toy guns
- Watches and costume jewellery

Conditional – possible for carriage

- Antiques, works of art, fine art
- Dangerous goods
- Designer clothing, apparel, accessories
- Drugs (legal) and pharmaceutical products
- Mobile telephones, accessories, micro-processors and electronic components
- Medical samples
- Perishable items
- Pornography

CUSTOMS SERVICES

Our customs specialists are ready to provide advice, based on decades of experience in customs clearance procedures

- Standard clearance services are always offered
- Supplementary clearance services are available
- Customs-related terminal handling services on request
- All necessary documents can be found at www.dhl.co.nz

HOW TO WEIGH AND PAY

Volumetric weight

You may be sending a large, lightweight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method.

To calculate the volumetric weight of your shipment simply multiply the length (cm) x height (cm) x width (cm) of the shipment package and divide the result by 5000.

Payment for DHL Express services

You can pay for DHL Express services either in cash, credit card or via electronic funds transfer. You can open an account with DHL Express to pay via bank transfer. All account customers receive invoices on a pre-determined basis. For more details please get in touch with a Customer Service Agent on 0800 800 020 or go to www.dhl.co.nz

DHL Express reserves the right to charge additional fees for services not specified in this guide.

