

EXPRESS 18:00

DOMESTIC



A domestic pickup and door-to-door delivery service for documents and parcels to key business cities by 18:00 hrs on the next possible business day within national borders.

TIMELY AND ECONOMIC

DHL Express understands exactly what's at stake when the clock is ticking. Our popular end of day service offers reliable and cost-effective door-to-door delivery for your important business documents and parcels to virtually any address within your country borders.

Combined with our renowned handling expertise for the safest delivery service in the world, DHL DOMESTIC EXPRESS 18:00 is available with a same day pickup and delivery on the next possible business day. Rest assured that your delivery will be tracked throughout the course of its journey and proof of delivery will be available. So, when your business needs it there by tomorrow you can rely on DHL Express to make the delivery on time.

DHL DOMESTIC EXPRESS 18:00 provides a reliable option for almost any size, shape and weight of shipment.

- Time specific delivery promise
- Latest possible pickup times
- Online, real time tracking
- Standard shipment handling
- National coverage
- An end of day delivery promise

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Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to meet your shipping needs.

- **Insurance:** Additional financial protection based on the value of the shipment.
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** A copy of the signature collected at the time of delivery.
- **Proactive delivery notification:** We can monitor where your shipment is from pickup to delivery and as soon as it is delivered, notify you by fax or e-mail, whichever is more convenient.
- **Remote Area Service:** If you need DHL Express to deliver your shipment to a remote part of the country, that's no obstacle for us. We'll let you know what the options are.

Fast Facts:

Express door-to-door pickup and domestic delivery of documents and parcels by the end of the next possible business day.

- Up to 70 kg piece weight
- Up to 300 kg shipment weight
- Available to all towns and cities
- Remote destinations served
- Standard handling

* DHL Express Terms and Conditions apply.

Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-Mail:** Send an e-mail containing up to ten distinct waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single waybill via the text messaging service on your mobile phone. Just send your waybill number to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including 3G mobile phones. Just log on to wap.dhl.com.

Shipping Tips:

- Pre-scheduled collections can be arranged based on your shipping requirements.
- Check size and weight limitations online before making a booking.
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process.
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.