

# EXPRESS FLEX

## IMPORT



A single export gateway for your suppliers and a single invoice when your goods arrive.

### IMPORTING FROM ASIA ON YOUR TERMS

DHL IMPORT EXPRESS FLEX is an international express airport-to-door service for shipments imported on FCA Inco terms. Your supplier simply lodges a pre-customs cleared shipment at one of DHL's receiving centres in the origin country and DHL Express delivers the shipment on the next possible business day.

Transit times are to your door, not to a customs warehouse at an airport. That's the advantage of using DHL IMPORT EXPRESS FLEX, a fast and reliable service from a single company, without any delays.

The simplicity of one invoice makes the shipping process even easier. Instead of multiple invoices in different currencies sent to you over a number of weeks, DHL IMPORT EXPRESS FLEX offers a single invoice in your home currency.

Here's how DHL IMPORT EXPRESS FLEX takes care of your imported goods:

- Transparent, all-inclusive pricing based on shipment weight and destination.
- Piece weights up to 70kg and shipment weights up to 300 kg.
- Multiple DHL Express receiving centres in each origin country.
- Service available from 14 origin countries across Asia.
- DHL in-house customs clearance expertise at destination.
- Online, real time tracking via web, email, SMS or WAP technology.
- Faster transit times when compared to a typical freight forwarder.

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## FIVE SIMPLE STEPS TO GET STARTED

If you are purchasing goods from your supplier on FCA terms and want to begin importing with DHL IMPORT EXPRESS FLEX, just follow the flow below:

### Step 1

Ensure that you have an active Import Express account. We can open one quickly for you if necessary.

### Step 2

Complete the Account Authorization Order that is available online and send this to your supplier. Inform your supplier that this Order must be included with your shipment.

### Step 3

Instruct your supplier to deliver the goods to one of the DHL Express receiving centres in the origin country. Your supplier arranges and pays for the carriage of goods in the origin country on Free Carrier Incoterms.

### Step 4

The goods must be lodged as a customs cleared shipment, although on request, we can manage the export clearance process for you if preferred.

### Step 5

DHL Express confirms the waybill details with your supplier at the receiving centre. If your Import Express account number is active and all paperwork is complete and correct, the shipment is accepted.

### Competitive, all-inclusive pricing.

At DHL Express, our pricing is transparent and convenient. Instead of costs being invoiced separately, our prices include origin handling, document preparation, international air linehaul, destination terminal handling, import customs clearance, and final delivery. Competitive prices, even when compared to the total costs of a typical freight forwarder.

### Take advantage of these optional services.

Because every business is different and every day brings something new, DHL Express offers a variety of optional services to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment.
- **Customs Services:** A range of export and import clearance activities depending on the goods being sent.
- **Remote Area Service:** : If you need the shipment sent to a remote location, DHL Express will deliver for you.
- **Delivery Notification:** We'll confirm by email that your goods have been lodged at the DHL Express receiving center.

### Shipping Tips:

- Contact your Sales Executive for more information on how to set up an account.
- Your shipment must have an itemized Commercial Invoice and packing list.
- Any relevant export license paperwork must be attached.
- A minimum chargeable weight of 30 kg applies.
- Your supplier completes the DHL Express multiply waybill at the DHL receiving centre.
- Use DHL's online Trade Automation Service at [www.dhl.com/TAS](http://www.dhl.com/TAS) for any questions on customs regulations or paperwork
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.
- Track the progress of your goods online using the unique shipment waybill number.