

MEDICAL EXPRESS



The ideal solution for time and temperature sensitive Clinical Trials.

WHEN CLINICAL INNOVATION DEPENDS ON SPEED

At DHL Express we have experienced personnel who are dedicated to the task of supervising the safe flow of Clinical Trials shipments. Regulatory, legal and logistical challenges are routinely solved.

No matter where the Clinical Trial is taking place, DHL MEDICAL EXPRESS gathers patient samples for the duration of the program and carefully returns these for analysis to your laboratory.

Due to the sensitivity of contents, DHL MEDICAL EXPRESS offers ambient, chilled or frozen shipping methods, with capabilities for intercepting shipments during transit.

Here's how DHL MEDICAL EXPRESS qualifies for Clinical Trials:

- Dedicated shipment pickup
- Options for ambient, chilled and frozen contents
- Online, real time tracking
- Handling of biological contents
- Delivery pre-noon on the next possible business day
- Saturday Delivery as standard when required
- Extensive packaging options

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Clinical Trials are an essential requirement in bringing new drug treatments to market. DHL Express has experience in supporting trials for oncology, analgesics, respiratory, psychiatric, renal, obesity, cardiovascular and cancer treatments.

The significance of DHL MEDICAL EXPRESS.

In setting up a Clinical Trial with DHL Express, each shipment benefits from the following support:

- A dedicated central contact for the duration of the program.
- Local contacts in each of the countries where the trial is being performed.
- Compliance to local, regional or IATA regulations for restricted contents.
- Billing options to allow for the Receiver to pay transport costs.
- Capabilities to monitor shipments during transit.
- Latest possible pickup times and pre-noon deliveries as standard.
- Forward shipping of medical supplies and return shipping of patient samples.
- Program set up depending on the duration, geography, sensitivity and volume of the trial.
- Desktop tracking of patient samples sent by investigators.
- Inhouse customs clearance experts to handle the import and export process.
- The reliability of the DHL Express global network of aircraft and delivery vehicles.
- All inclusive pricing.



Take advantage of these optional services.

Because every Clinical Trial is different, DHL Express offers a variety of optional services and handling options to suit your needs

- **Insurance:** Additional financial protection based on the value of the shipment contents.
- **Packaging:** Temperature controlled packaging in various sizes and shapes delivered to the investigators before the trial commences. They provide optimal content protection and temperature control.
- **Coolant material:** Dry ice or gel packs arranged at shipment origin to control the content temperature through to delivery.
- **Billing Services:** Flexible options for the billing of transport charges, duties and taxes.
- **Pre-printed Waybills:** These can be supplied to investigators before the trial commences to simplify the return of patient samples.